

## Frequently Asked Questions Regarding Admission



### DO I HAVE TO RESERVE A DATE AND TIME TO COME TO THE MUSEUM?

Our e-tickets are not associated with a specific date or time. If you purchase a ticket through our online portal, it can be used at any time within our Museum hours: 10–5PM Monday through Saturday and 1–5PM on Sunday. The ticket does not expire until one year after the date of purchase.



### WHERE CAN I FIND MY E-TICKET?

Your e-ticket will be sent to the email address you provided. (Make sure to check your junk mail!) If you are having trouble locating your ticket, we are happy to assist you at the Visitor Services desk.



### I AM A MEMBER OF ANOTHER MUSEUM WHICH PARTICIPATES IN THE NORTH AMERICAN RECIPROCAL MUSEUM PROGRAM. CAN I RECEIVE FREE ADMISSION AT THE GIBBES?

You most certainly can! If you have an active membership at a Museum which participates in either ROAM or NARM, please show your Membership card at the Visitor Services desk to receive free admission. Please note that the Membership card must have either a ROAM or NARM logo on it. To see if your Museum participates, check here:



For **NARM** Members:

<https://narmassociation.org/members/>



For **ROAM** Members:

<https://sites.google.com/site/roammuseums/home/list-of-roam-museums>



### LOVED YOUR VISIT?

**Apply your admission ticket cost towards a membership level of your choice on the day you redeem your ticket!** Members receive year-round benefits such as 10% off purchases in the Museum Store and free admission for themselves and a guest (Dual Membership level and above).